



QUALITY POLICY

KALLIOTIS ELEVATORS company, as part of its operational organizing on Designing, Manufacturing and Trading Elevator Cars and Doors, establishes a Quality Policy with main purpose the provision of technically and financially prime products to its customers.

By implementing the Quality management system, **KALLIOTIS ELEVATORS** aims to accomplish the following goals:

- Product Quality assurance through an effective planning and complete controlling of its functions.
- Acknowledgement as pioneer in the field of Elevators.
- Implementation of the appropriate methodologies in matters of quality and evaluation of the results.
- Constant improvement of its services and total satisfaction of its customers.

In order to accomplish the above goals, KALLIOTIS ELEVATORS expresses its commitment to:

- Implement a Quality System that meets the requirements of ISO 9001:2015 Standard. It includes:
 - Commitment of the personnel and the Leadership
 - Communication and feedback sharing between all the parts of the company.
 - Provision of competent training and guiding to all personnel in general or specialized Quality issues.
 - Definition, monitoring and reviewing calculated quality goals.
 - Monitoring and Documenting company's progress in quality matters.
 - Implementation and validation of corrective actions.
 - Regular inspection of procedures/operations.
- Comply with law and other requirements to which is liable.
- Consistently pursue the meeting of customer's expectations.
- Provide the adequate resources for the unhampered function and constant improvement of Quality Management System.
- Constantly search for new ways of improving its operations.
- Protect the environment and prevent its pollution.
- Constantly improve its performance in matters of quality and environment.

General Manager

Kalliotis Asterios

President

Kalliotis Swtirio